

Qualification details

C&G No: 7589
 Complex Railway Operations
 Scheme Supervision
 NVQ Level 3

Section A Mandatory Units (Candidates must complete all mandatory units)

C&G No	Go Skills No	Title
001	1	Plan for duty and manage your own performance in the rail industry
002	2	Communicate and manage information in the rail industry
003	3	Maintain a healthy and safe environment in the rail industry
004	4	Develop productive relationships with colleagues (MSC D1)

Section B Optional Units (Candidates must complete 4 from 24 available)

(Units of a similar generic type should be grouped together)

C&G No	Go Skills No	Title
005	5	Allocate and check work in your team (MSC D5)
006	6	Allocate and monitor the progress and quality of work in your area of responsibility (MSC D6)
007	7	Provide leadership in your area of responsibility (MSC B6)
008	8	Provide leadership for your team (MSC B5)
009	9	Ensure health and safety requirements are met in your area of responsibility (MSC E6)
010	10	Conduct an assessment of risks in the rail workplace (ENTO G)
011	11	Ensure your own actions reduce risks to health and safety (ENTO A)
012	12	Manage difficult situations in the rail industry
013	13	Maintain a suitable customer environment in rail industry
014	14	Provide impartial product and service selling in the rail industry
015	15	Identify and manage income in the rail industry
016	16	Implement revenue protection in the rail industry
017	17	Maintain crowd control and security in a railway station
018	18	Interpret legal and organisational standards to ensure safe practices in the rail industry
019	19	Liaise and communicate to resolve out of course situations in the rail industry
020	20	Identify and implement protection arrangements in the rail industry
021	21	Respond to incidents in the rail industry
022	22	Carry out investigative interviews in the rail industry
023	23	Manage supplier and contractor obligations in relation to infrastructure services in the rail industry
024	24	Manage critical information systems in the rail industry
025	25	Control routine outages of plant/equipment in the rail industry
026	26	Close and restore rail infrastructure for operations
027	27	Supervise fault management in rail equipment and systems
028	28	Supervise service provision for rail services

Imported Units (from other national occupational standards)

MSC Indicates units imported from Management standards
 ENTO Indicates units imported from Employment standards

End of file