

**Qualification details**

C&G No: 7587-04
Complex Rail Transport Operations
Scheme Control Room Operations
NVQ Level 2

Section A Mandatory Units (Candidates must complete all mandatory units)

C&G No	CfRS No	Title
201	001	Prepare to undertake duties
202	002	Assist in the provision of a safe and secure work environment
203	003	Obtain and provide information
204	004	Develop and maintain productive working relationship
216	016	Monitor and ensure the provision of services to the railway
217	017	Identify and respond to deviations from the planned services
218	018	Implement plans to meet operational requirements
219	019	Operate control room equipment to meet operational requirements
220	020	Develop and maintain effective relationships with customers and suppliers

Section B Optional Units (Candidates must complete 1 from 3 available)

C&G No	CfRS No	Title
221	021	Provide protection to meet operational requirements
222	022	Identify and react to symptoms of engineering faults and failures
223	023	Control the utilisation of rolling stock to meet maintenance requirements

End of file