

Qualification details

C&G No: 1686 - 35
 Qualification Title Engineering Technical Support
 Scheme Technical Services
 NVQ Level 3

Section A Mandatory Units (Candidates must complete all mandatory units)

| C&G No | Title |
|--------|---|
| 001 | Complying with Statutory Regulations and Organisational Safety Requirements |
| 002 | Using and Interpreting Engineering Data and Documentation |
| 003 | Working Efficiently and Effectively in Engineering |
| 343 | Resolving engineering problems |

Section B Optional Units (Candidates must complete 3 from 18 available, ONE of which must be from 344-355)

| C&G No | Title |
|--------|--|
| 344 | Planning engineering activities |
| 345 | Implementing engineering activities |
| 346 | Monitoring engineering activities |
| 347 | Producing technical information for engineering activities |
| 348 | Obtaining resources for engineering activities |
| 349 | Obtaining and controlling materials for engineering activities |
| 350 | Providing technical sales and marketing support or engineering activities |
| 351 | Implementing quality control systems and procedures in an engineering environment |
| 352 | Scheduling engineering activities |
| 353 | Determining engineering requirements for the supply of products or services |
| 354 | Carrying out condition monitoring of engineering plant and equipment |
| 355 | Carrying out fault diagnosis on engineering plant and equipment |
| 356 | Providing technical advice and guidance on engineering activities |
| 357 | Carrying out project management of engineering activities |
| 358 | Developing and maintaining effective customer relationships |
| 359 | Handing over and exchanging responsibility for control of engineering activities |
| 360 | Carrying out health and safety risk assessments on engineering activities |
| 361 | Producing contractual arrangements to supply or procure goods or services for engineering activities |

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